

REQUIREMENT FOR PEOPLE VISITING FROM 19th July 2021

From 19th July, all Residents, can now have unlimited 'in person' visits.

We have put together this document in the absence of any government guidelines for Care Homes, further to the enacting of Stage 4 of the roadmap out of Lockdown. Residents & Relatives are understandably anxious about the changes, and we are conscious of keeping Residents, Visitors and Staff safe.

There will only be 2 Visitors per Resident allowed **inside** per day.

All Visitors whether inside or outside (except those visiting over the wall in the back garden) will be asked to complete an LFD rapid Covid test before seeing Residents. The LFD test must be logged on <https://www.gov.uk/report-covid19-result>. On the section 'Tell us why you took this test' please put '**A community organisation provided the test and a Community number**' (our number is **10090843**). Please forward your confirmation email to heather@winash.co.uk and show evidence of this to staff on your arrival either by showing us your email or your LFD test (in a plastic bag).

All visitors will be asked to wash their hands / use antibacterial gel before donning gloves and doing the same when they leave.

INSIDE VISITORS

If visiting inside Visitors will be asked to wear gloves, masks & an apron. Unfortunately, we will not be able to offer food or drinks inside because this would mean taking your masks off.

OUTSIDE VISITORS – FRONT GARDEN

More than 3 visitors in the garden will need to be checked by the Manager / Deputy when visit is booked in.

We can offer drinks & cake if you are both outside in the garden but this needs to be booked by Visitors phoning in or Residents asking us to note this in the diary. The reason for this is to keep Visitors separate from other Residents.

Garden visits can still be booked into the diary manually, but we need to avoid the arrival time of visitors having their LFD (rapid test) done at Winash in the Lodge. The booking slots for the Lodge are 10.00am, 11.00am, 2.00pm and 3.00pm, please contact Winash on 01275873129 Monday to Friday if you don't know how to use the Koalander booking system.

GOING OUT / VISITS OUT

Due to Covid 19 numbers still increasing in North Somerset we are requiring that sensible precautions are taken when visiting outside of Winash / visiting Families. Visits out do need to be booked so we can ensure we have sufficient wheelchairs if they are needed and a Risk assessment needs to be completed in advance of this.

Residents will need to have an LFD (rapid test) carried out before going out. If this is positive Residents would not be able to go out but would have to self isolate pending their PCR test (lab test for Covid)

Transporting out in a car – Residents will need to sit in the back of the car with windows open and the Driver will need to wear a mask throughout the drive.

At present Residents are only allowed to visit in the garden rather than the house and only to enter the house to use the toilet facilities. The

Resident would need to wash their hands after using the facilities and use antibacterial hand gel which we will give to you prior to leaving Winash.

We will issue you with gloves, mask & apron just in case they are needed to provide any physical support whilst Residents are out.

Everyone present should complete an LFD test to keep Residents safe.

We are advising that Residents are not to visit cafes / restaurants / pubs just yet. You can take a flask of a hot drink to have when out and we would advise to visit parks ie Herbert Gardens rather than the seafront due to the large crowds whilst we enjoy this hot weather.

We will keep this procedure in place and review every two weeks or sooner should Covid cases increase / decrease or the receipt of any Government guidance.

Thank you again for your continued support.

Yours Faithfully

A handwritten signature in blue ink that reads "Heather House".

Heather House
Director / Manager
19/07/2021